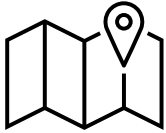


FAQs: Working at the Hamilton COVID-19 Vaccine Clinics



Locations

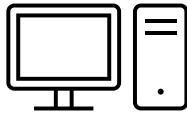
The locations of the clinics are:

Hamilton Health Sciences: **293 Wellington Street in Hamilton** (across the street from the Hamilton General Hospital and in front of the Ron Joyce Centre).

St. Joseph's: **100 West 5th Street, Hamilton** (across from Mohawk College). It is located on the second floor – please follow the signage.

Public Health: **First Ontario Centre**, 101 York Blvd, Hamilton, ON L8R 3L4.

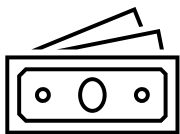
Mobile Clinics: Sites to be determined.



COVax System

This is the online reporting system being used by the Provincial Government to track immunizations. You should receive an email from Salesforce or the Ministry of Health providing you with your login details prior to your first shift. Please also check your junk mail folder as we have had reports that sometimes it lands there. If you have not received this email by the day prior to your first shift, please let Katherine Hale know (halek2@mcmaster.ca). Once you receive this email you will have 24 hours to access a link within the email to set up your account.

It will also require a 2-level authentication process to access the program onsite – this will be completed on your first day. You will require your cell phone, identification (such as your driver's license), and the email sent to you by Salesforce or Ministry of Health providing you with log in details to achieve this access. Please find further details regarding creating your user access and the 2-factor authentication process attached to your orientation email.



Payment Model (for physicians only)

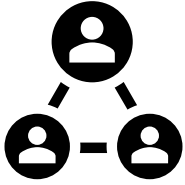
Each clinic has two billing codes and an assessment centre code. This information will be provided to you once your first shift is booked.



Vaccine Administrator Role

As a physician in this role, there may be the additional role of advisor to other regulated healthcare providers who may have questions or require medical advisement on specific patients receiving this vaccine.

FAQs: Working at the Hamilton COVID-19 Vaccine Clinics



Other Roles

Screening Staff – all staff, patients and visitors will undergo a COVID 19 screening process at the building entrance

Reception Staff – will check in patients arriving for the vaccine and ensure demographics are correct

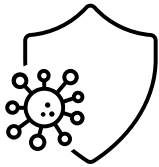
Vaccine Preparation Staff – pharmacy technologists and pharmacists will oversee the mixing and drawing up of the vaccine, ensuring appropriate numbers are available for use each day

Vaccine Administrators – regulated healthcare professional staff administering the vaccine to patients

Post Vaccine Monitoring – paramedics and physician staff will monitor patients post immunization for 15 minutes and assist with any reactions or concerns

Check Out Staff – will provide the patient with proof of vaccine and close their visit in the COVax system

All Job Aides (role descriptions) will be attached to your orientation email with more detailed information.



Do I need a COVID test prior to volunteering? Do I need to be vaccinated in order to volunteer?

No, a test is not required and you do not need to have received the vaccine.



Will I get my vaccine if I volunteer?

Hopefully you have already responded to the City's Healthcare Worker Survey to ensure you are included in the scheduling of vaccines for this group. The daily schedules are made up of randomized draws from this list. If you are working at a vaccine site and there are extra doses at the end of the day, you may be the recipient of one of these doses. There is no guarantee however that working at a site will facilitate you getting the vaccine more quickly.



Is PPE provided?

Yes, all PPE is provided onsite though please arrive wearing a mask or face covering. This can be switched out for a medical mask if you arrive in a non-medical grade one.