COVID+ Patients Clinic Round Flow

Setup

1. COVID positive patient - clinic point person sets up time to call same day unless MRP indicates they have done initial call/visit.

Check chart (and with MRP if needed):

2. Risk Stratify, record risk level and initiate appropriate monitoring template (see guide in HFAM monitoring tab)

3. Download lab from OLIS to chart if not already done, and add COVID code to billing (080)

4. Add “COVID19 - month/year to medical history

Monitoring Visit Assessment (First is same day call with patient)

1. Confirm date of first symptoms (if symptomatic) as well as date of positive test (for end of isolation calculation)

2. Check whether has had public health contact. If not discuss self-isolation and contacting contacts ASAP. Patient can be directed to public health Hamilton and HFAM guides for self-isolating.

3. Check equipment patient has available. Check availability of / ability to borrow pulse oximeter. (patients can be directed to instruction YouTube video on using pulse oximeter is on HFAM patient tab: under “Self-Isolation” heading)

4. COVID Monitoring VISIT (virtual or in person if necessary) specific hx and exam details as per HFAM monitoring template

5. Check mental health

6. Check access to food, support or carer availability, financial or housing stress

Monitoring Visit Management Plan (see HFAM Management tab)

1. Patient advice (expectations, rest hydration, who to call and red flags. See “Patient Advice” in HFAM (Management section). Goals of care conversation if appropriate.

2. Medication (comfort and existing) +/- comorbidities advice

3. Can this patient still be managed at home? (See “red flags” in when to refer to ED tab in hfam.ca)

4. Direct patient and carers to information on mental health social supports etc. as appropriate (patient tab on HFAM) plus refer as appropriate

5. Set up time for next follow-up - If follow-up falls on weekend connect with on call team to do FU call.